

# WEB BROWSER RECOMMENDATIONS

We recommend the web browsers listed below to deliver optimal performance for using Key Survey online. The use of any web browser that is not listed in this table may result in functional defects and performance errors. For the best experience, users should keep their browsers updated to the most recent version.

There are three types of Key Survey users: application users, end-users, and portal users.

- An **application user** is a person with an active Key Survey account who has permission to administer forms, reports, and other users' access to the account or application in general.
- An **end-user** is a person who is provided with a direct link to participate in a form.
- A **portal user** is a type of end-user who is given access to a special web page (portal) where they can participate in multiple forms and surveys.

Nearly all end-user (respondent) functionality will be available in mobile-optimized web environments, such as Safari (iOS) and other mobile-embedded browsers. All Key Survey users must have cookies and JavaScript enabled. All modern browsers have cookies and JavaScript enabled by default.

Key Survey supports and will continue to support the newest versions of all listed browsers.

	Application User	End User	Portal Users	Dashboards Compatibility
<b>Microsoft Edge (Windows 10)</b>	latest version	latest version	latest version	latest version
<b>Internet Explorer</b>	version 11.0 and later	version 11.0 and later	version 11.0 and newer	<b>not supported</b>
<b>Google Chrome</b>	latest version	latest version	version 49 and newer	latest version
<b>Mozilla Firefox</b>	latest version	latest version	version 47 and newer	latest version
<b>Opera</b>	latest version	latest version	latest version	latest version