







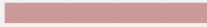


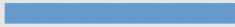




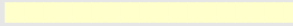




01 - Customer Satisfaction Survey

How did you first learn about our [Product/Service]?		Response Percent	Response Total
TV		7.4%	2
Newspaper		7.4%	2
Radio		11.1%	3
Internet		51.9%	14
From a friend/relative		18.5%	5
Other		3.7%	1
Total # of respondents 27 . Statistics based on 27 respondents; 0 filtered; 0 skipped.			

Please select the store where you purchased the [Product/Service].		Response Percent	Response Total
Store 1		25.9%	7
Store 2		40.7%	11
Store 3		25.9%	7
N/A		7.4%	2
Total # of respondents 27 . Statistics based on 27 respondents; 0 filtered; 0 skipped.			

Were our sales people helpful enough?		Response Percent	Response Total
Yes		59.3%	16
No		29.6%	8
Other		11.1%	3
Total # of respondents 27 . Statistics based on 27 respondents; 0 filtered; 0 skipped.			

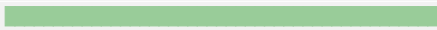
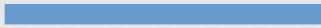

Please select the main [Product/Service] benefits that influenced your purchase decision.		Response Percent	Response Total
[benefit 1]		48.1%	13
[benefit 2]		37%	10
[benefit 3]		51.9%	14
[benefit 4]		37%	10
[benefit 5]		33.3%	9
Other		18.5%	5
Total # of respondents 27 . Statistics based on 27 respondents; 0 filtered; 0 skipped.			

Please indicate your level of satisfaction with the [Product/Service] in the following areas:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Response Total
Value for the price	40.7% (11)	33.3% (9)	11.1% (3)	11.1% (3)	3.7% (1)	27
Quality	46.2% (12)	30.8% (8)	15.4% (4)	7.7% (2)	0% (0)	26
Ease of use	18.5% (5)	40.7% (11)	33.3% (9)	7.4% (2)	0% (0)	27
After-sale support	14.8% (4)	33.3% (9)	37% (10)	7.4% (2)	7.4% (2)	27
[area 1]	18.2% (4)	40.9% (9)	27.3% (6)	13.6% (3)	0% (0)	22
[area 2]	23.8% (5)	38.1% (8)	28.6% (6)	0% (0)	9.5% (2)	21

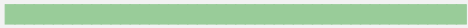
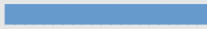
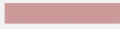
Total # of respondents **27**. Statistics based on **27** respondents; **0** filtered; **0** skipped.

How do you feel about our [Product/Service] in general?

	Response Percent	Response Total
Satisfied 	55.6%	15
Neutral 	40.7%	11
Not satisfied 	3.7%	1

Total # of respondents **27**. Statistics based on **27** respondents; **0** filtered; **0** skipped.

Would you recommend the [Company] and its [Product/Service] to your friend, relative or colleague?

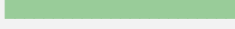

	Response Percent	Response Total
Yes 	59.3%	16
No 	25.9%	7
Other 	14.8%	4







Total # of respondents **27**. Statistics based on **27** respondents; **0** filtered; **0** skipped.




Please enter any additional comments or ideas you would like to share with us.







	Response Percent	Response Total
		12

Total # of respondents **27**. Statistics based on **12** respondents; **0** filtered; **15** skipped.

Would you like our customer care group to contact you personally?		Response Percent	Response Total
Yes		29.6%	8
No		70.4%	19
Total # of respondents 27. Statistics based on 27 respondents; 0 filtered; 0 skipped.			

What is your ethnic or cultural background?		Response Percent	Response Total
European		44.4%	12
Latino		11.1%	3
African-American		3.7%	1
Asian		7.4%	2
Native American		11.1%	3
I prefer not to tell		22.2%	6
Other		0%	0
Total # of respondents 27. Statistics based on 27 respondents; 0 filtered; 0 skipped.			

Please select your sex.		Response Percent	Response Total
Male		48.1%	13
Female		37%	10
I prefer not to tell		14.8%	4
Total # of respondents 27. Statistics based on 27 respondents; 0 filtered; 0 skipped.			

Please select your age.		Response Percent	Response Total
13 years or younger		0%	0
13-21 years		12%	3
21-25 years		12%	3
25-35 years		44%	11
35-50 years		24%	6
50-65 years		4%	1
65 years or older		4%	1
Total # of respondents 27. Statistics based on 25 respondents; 0 filtered; 2 skipped.			

Please provide your contact information. All fields are optional.		Response Percent	Response Total
Name			16
Telephone Number			14
E-mail Address			13
Total # of respondents 27 . Statistics based on 17 respondents; 0 filtered; 10 skipped.			

Hidden question containing images		Response Percent	Response Total
1		0%	0
2		0%	0
3		0%	0
Total # of respondents 27 . Statistics based on 0 respondents; 0 filtered; 27 skipped.			