

WEB BROWSER RECOMMENDATIONS

Key Survey Service is best viewed with the Web browsers listed in the following table. Using other versions of Internet Explorer or Netscape or Mozilla or other Web browsers which are not listed in this table may possibly result in improper functioning of some features.

Key Survey does support and will be supporting the newest versions of all browsers listed below. We encourage our users to upgrade their browsers and keep them up-to-date. Most of the end-user (respondent) functionality will also work in iPhone and other mobile and embedded browsers. Please contact our support team if your browser is not listed below or if you have any questions about browser compatibility.

	Key Survey User	End-User (respondent)
Internet Explorer		
Windows	v 6.0 sp2 or higher	v 6.0 sp2 or higher
Mozilla Firefox		
Windows	v 2.0.x or higher	v 2.0.x or higher
Mac OS	v 2.0.x or higher	v 2.0.x or higher
Linux/GTK2	v 2.0.x or higher	v 2.0.x or higher
Safari		
Windows		v 3.0 or higher
Mac OS		v 3.0 or higher
Google Chrome		
Windows		v 4.0 or higher
Opera		
Windows		v 9.5 or higher

For Key Survey users Cookies and JavaScript must be enabled. All modern browsers have cookies and JavaScript enabled by default. Please refer to your browser user manual for more information about enabling support for cookies and JavaScript. Below you will find the instructions to enable cookies and JavaScript for Internet Explorer and Firefox.

For IE(6.x/7.x/8.x):

You can change Security settings as follows:

Select "Tools | Internet Options..." from the main menu.

Change to the "Security" tab.

Select Internet icon and click Default Level button, then "Apply".

To change Cookies settings please:

Select "Tools | Internet Options..." from the main menu.
Change to the "Privacy" tab.
Click "Default" button, then "Apply".

To enable pop-ups please:

Select "Tools | Internet Options..." from the main menu.
Change to the "Privacy" tab.
Uncheck "Block Pop-ups" and click "Apply" button for IE 6.x
Uncheck "Turn on Pop-up Blocker" and click "Apply" button for IE 7.x

For Mozilla Firefox (1.5.x/2.0.x/3.0.x):**You can change Cookies setting as follows:**

Select "Tools | Options..." from the main menu.
Activate "Privacy" button and go to the Cookies group.
Check "Allow sites to set Cookies" check box, then click "OK" button for 1.5.x.
Check "Accept Cookies from sites" check box, then click "OK" button for 2.0.x.

To enable pop-ups please:

Select "Tools | Options..." from the main menu.
Activate "Content" button and uncheck "Block Pop-up Windows",
then click "OK" button.

To enable JavaScript please:

Select "Tools | Options..." from the main menu.
Activate "Content" button and check "Enable JavaScript" check box,
then click "OK" button.

If you experience any problems with the characters appearance on the application pages, please try changing the Coding to "Unicode (UTF-8)". To do this, just select the following in your top Navigation bar: "View | Encoding | More | Unicode (UTF-8)" for Internet Explorer.
"View | Character Encoding | More Encoding | Unicode (UTF-8)" for Fire Fox.

NOTE:

The use of the following applications can significantly influence the correct functioning of certain Key Survey features: Norton Internet Security, Zone Alarm Pro, etc.